

CME Course on Telepsychiatry: Competencies and Challenges

Course audience: The course is aimed at psychiatrists, psychologists and other professionals working in public health, mental health and general health facilities.

Description: Telepsychiatry (TP) is the documented e-Mental Health application. It is the use of videoconferencing in provision of mental health services at a distance. TP interventions increase access to mental health care, result in quality of care equivalent to in-person care, and sometimes reduce costs. It has been used with a variety of models of care with equally positive outcomes. Clinicians may use TP in private practice, community, government, academic and other settings with a wide range of populations (e.g., child/adolescent, geriatric, forensic, transcultural, primary care patients etc).

This course will provide participants with skills necessary to use telepsychiatry in order to provide the high qualified services on distance to a wide range of patient populations.

The goals of this course are to:

- Review evidence-based TP clinical interventions.
- Provide an opportunity to learn how to set up a standardized TP service:
 - a) at the public (mental) health care institution(s)
 - b) at patients own home

The faculty of the course will provide: a historical overview of the use of TP; describe context necessary for the application of TP; refer to pitfalls in the use of TP and show how to avoid them in the different utilizations of TP (for detailed outline see below).

Educational intentions / Course outcomes:

After the course the participants will be able to:

- Combine in-person care with care provided using TP
- Assess and deal with privacy and other regulatory challenges related to TP services
- Access existing competency sets to acquire skills, knowledge and attitudes needed for a successful application of TP
- Apply TP in general practice, and in inpatient and outpatient mental health services private and public, respectively

Prerequisite knowledge required from participants to attend the course:

Reading the suggested articles.

Teaching methods: regular and interactive:

1. Poll of needs of the audience.
2. Didactic lectures
3. Discussion of Case-based examples
4. Discussion
5. Questions and answers.

Course time: 3 hours

Outline of the CME Course on Telepsychiatry

Part 1.

- a) Telepsychiatry (TP) background: Historical Review
- b) Applications of TP, Reliability and Attitudes
- c) Advantages vs Disadvantages of TP

Part 2.

- a) **How to set up a standardized TP service** (stand alone video equipment vs videoplatforms on mobile devices; the room design; development of a protocol; ethical considerations;)
- b) **Specific populations and settings**
-clinically supervised settings and applications i.e. primary care (shared-care model); inpatient TP; substance use; geriatric; child and adolescent; transcultural TP;)
-clinically unsupervised settings i.e. Home TP
- c) **Legal and regulatory issues:** informed consent, privacy, and confidentiality; Licensure regulations; International Collaborative Network; Recruiting Issues related to shortage of psychiatrists.

Part 3.

TP evidence base and best practices

- a) **Specific domains of TP competency:** Pre-session preparation and framing; Communication adjustments: "How to Do" remote clinical examination; How to communicate via video in general; Pitfalls related to remote assessment and how to avoid it; Using the communication and technology competencies to help clinicians engage, develop and enhance the doctor-patient therapeutic relationship;
- b) Evaluation of TP services
- c) Research areas and the future of TP

Q&A: Reflection, Questions, Discussion

List of recommended readings :

Telepsychiatry:

1. Hilty DM, Ferrer D, Callahan EJ, et al (2013) The effectiveness of telemental health: A 2013 review. *Tel J e-Health* 19(6):444-54.
2. *WPA Telepsychiatry Global Guidelines, 2021. Available at:*
https://3ba346de-fde6-473f-b1da536498661f9c.filesusr.com/ugd/e172f3_19ce700c2a1f484b98efdcaf02c3c6ff.pdf
3. Shore J.H. , Yellowlees P, Caudill, R. et al. Best Practices in Videoconferencing-Based Telemental Health April 2018 . *Telemedicine and e-Health* , Vol. 24, No. 11., 2018.
4. Mucic D : "Transcultural telepsychiatry and its impact on patient satisfaction". *Journal of Telemedicine and Telecare* 2010; 16: 237–242
5. Mucic D : "International Telepsychiatry, patient acceptability study". *Journal of Telemedicine and Telecare*. 14:241-243, 2008.

Education/competencies

1. Hilty DM, Crawford A, Teshima J, et al. A framework for telepsychiatric training and e-health: competency-based education, evaluation and implications. *Int Rev Psychiatry* 27(6):569-92. 2015.
2. Mucic D. Training in Telepsychiatry. In: Edmond H. Pi, Tan Chay Hoon and Marc H.M. Hermans (Eds). *Mental Health and Illness Worldwide. Education about Mental Health and Illness* , Springer publisher, 2018.
3. Crawford, Allison, Nadiya Sunderji et al. Defining competencies for the practice of telepsychiatry through an assessment of resident learning needs. *BMC Medical Education* 16 (1),2016.
4. Hilty DM, Zalpuri I, Stubbe D, et al. Social media/networking as part of e-behavioral health and psychiatric education: Competencies, teaching methods, and implications. *J Tech Behav Sci* 2018; 3(4): 268-93.
5. Hilty DM, Chan S, Torous J, et al. A framework for competencies for the use of mobile technologies in psychiatry and medicine. *JMIR Uhealth Mob Health* 2020; 8(2)
<http://mhealth.jmir.org/2020/2/e12229/>.

